

... **IF** you want to **STANDOUT** from the crowd.

Your customers and your industry have changed. Your people are struggling to meet the challenges of a world that expects more than ever before.

They're eager for fresh insights, strategies to help them cope, and new skills to meet their challenges with confidence and competence. As your keynoter, that's where I come in.

First, I'll learn so much about them – and their challenges – that I'll connect within the first five minutes! Then I'll deliver the strategies they need to adapt to change, develop strong leadership skills, increase profitability and transcend customer service. People learn more and retain more when they're laughing. So I'll get my message across with a blend of thought-provoking content and a generous dose of original humor.

KEYNOTE TOPICS:

- **10 Ways to STAND OUT From the Crowd** How to improve performance and deliver results
- I Already Took a Pain Pill, So Why Are You Still Here? How to deal with difficult people and reduce conflict
- STAND OUT Leadership How to influence and lead others to success
- Finding Balance in a Hectic, Hurried World How to create a sense of well-being in your life at all levels
- Mama Said There'd Be Days Like This How to handle life's challenges with wisdom, courage and humor

As an internationally known keynote speaker and award-winning author, I promise to provide a message that's timely, relevant and realistic for the challenges your people are facing today. And I guarantee to deliver the WOW factor your event needs – at immense value.

"You can always gauge the 'enjoyability' of a speaker by the number of times you check your watch. When Jean Gatz is speaking, you don't even realize you're wearing a watch!"

MPI conference participant

"Feedback from our sales consultants was overwhelmingly positive. We have never had a speaker work so hard to tailor a message and learn as much about us."

Marty Grill, National Sales Director, Berlex Laboratories

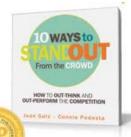
"I've never had so many employees rave about a speaker. Our firm's culture has truly been revitalized." Deutsch, Kerrigan and Stiles, LLC

Partial Client List: Dell • McDonalds Corp. • IBM • Novo Nordisk, Denmark • KFC Internal Revenue Service • SHRM • Harley-Davidson Motor Co. • Dow • Blue Cross Blue Shield FDIC • GO RED for Women • American Heart Association • Spirit of Women



INSPIRING organizations and their people to **STANDOUT** from the **CROWD**

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Gold Medal Winner Best Business Book of the YEAR!